# Enhanced Resume Version 1 (Professional / Business-Focused)

#### Salise Feldman

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# **Education**

## **Bachelor of Science in Business Administration (Pre-Business)**

University of Nevada, Reno — Expected May 2028

# **Experience**

## Sales Advisor, H&M — Reno, NV

September 2025 – Present - Delivered high-level customer service by guiding shoppers through product selection, styling, and purchases, contributing to repeat business and brand loyalty. - Maintained visual merchandising and store presentation aligned with H&M's brand standards, improving overall store aesthetic and customer experience. - Processed transactions, returns, and exchanges efficiently while ensuring cash drawer accuracy. - Supported fitting room operations, restocking, and inventory control to enhance product availability. - Collaborated with team members to meet daily sales targets and ensure operational efficiency.

## Host, Busser, Expo, To-Go, Famous Dave's — Las Vegas, NV

April 2024 – August 2025 - Managed high-volume guest seating and server rotation, reducing wait times and improving guest satisfaction. - Maintained dining room cleanliness and upheld restaurant standards, contributing to a positive customer environment. - Coordinated food delivery between kitchen and dining areas, ensuring accuracy and proper presentation. - Prepared and packaged to-go orders, answered customer calls, and processed transactions with accuracy.

## Team Member, Tropical Smoothie Café — Las Vegas, NV

February 2023 - May 2023 - Prepared smoothies and food items consistently and according to brand standards. - Processed in-store and drive-thru payments quickly and accurately. - Maintained clean, organized work areas compliant with health and safety standards. - Assisted teammates during peak hours through restocking and equipment cleaning.

# **Skills & Certifications**

- Food Handler Safety Training Card SNHD (Expires February 2026)
- Customer Service & Sales Support
- · Cash Handling & POS Systems
- Inventory Restocking & Merchandising
- Fast-Paced Multitasking & Team Collaboration

# Enhanced Resume Version 2 (Retail & Customer Service Focus)

#### **SALISE FELDMAN**

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# **Professional Summary**

Motivated retail and hospitality professional with strong customer service skills and experience across fast-paced environments. Proven ability to handle transactions, manage customer needs, maintain organized workspaces, and support team operations. Known for reliability, communication, and a positive service attitude.

# **Work Experience**

# H&M — Sales Advisor (Reno, NV | Sept 2025-Present)

- Assisted customers with product recommendations, sizing, and styling, enhancing shopping satisfaction.
- Maintained store organization and visual standards to create an inviting shopping environment.
- Handled POS transactions, returns, and exchanges accurately.
- Restocked merchandise and supported fitting room operations to improve store flow.
- Worked with team members to meet daily performance metrics.

#### Famous Dave's — Host, Busser, Expo, To-Go (Las Vegas, NV | Apr 2024-Aug 2025)

- · Warmly greeted guests, managed seating charts, and coordinated waitlists during peak times.
- Ensured dining areas remained clean and presentable throughout shifts.
- Verified kitchen orders and delivered meals promptly and accurately.
- Managed packaging and accuracy of to-go orders and provided assistance over the phone.

# Tropical Smoothie Café — Team Member (Las Vegas, NV | Feb 2023-May 2023)

- Prepared menu items with consistent quality and attention to customer preferences.
- Operated register and processed payments quickly and efficiently.
- Maintained cleanliness of prep stations and adhered to safety guidelines.
- Provided drive-thru support with friendly, accurate service.

# **Education**

## **Bachelor of Science in Business Administration (Pre-Business)**

University of Nevada, Reno — Expected May 2028

# **Certifications**

• SNHD Food Handler Safety Training Card (Expiration: Feb 2026)

# **Core Skills**

- Customer Service & Hospitality
- Retail Sales Support
- Cash Handling & POS Accuracy
- Fast-Paced Multitasking
- Team Collaboration
- Inventory & Restocking
- Communication & Problem-Solving